

Gohagan & Company  
presents to  
University of Toronto Alumni and Friends

# SCOTTISH ISLES AND NORWEGIAN FJORDS

Voyage aboard the  
Exclusively Chartered, Small Ship  
Five-Star **LE CHAMPLAIN**

May 30 to June 7, 2020





Dear Alumni and Friends,

Across the mist-enshrouded peaks and hauntingly beautiful glens of Scotland to the unsurmounted natural beauty of Norway's mighty fjords, the legacies of Viking and Celtic clans are entwined in each civilization's rich cultural traditions and compelling archaeological heritage.

This singular, custom-designed itinerary traces the cultural crossroads of Nordic and Scottish civilizations during the best time of year, when the weather is mild and the days are long—a voyage accomplished only aboard a small ship cruising into smaller ports where larger vessels cannot venture. Cruise for seven nights aboard the exclusively chartered, Five-Star *LE CHAMPLAIN*, featuring only 92 Suites and Staterooms, each with private balcony.

Cruise from dynamic Glasgow to charming Bergen, where rows of colourful, gabled houses on the historic Bryggen waterfront evoke the city's past as a centre of Hanseatic League trade. Traverse the Tolkienesque lands of the Scottish Highlands where granite mountains loom over emerald pastures and misty expanses of golden bracken and heather. In historic Glencoe—Scotland's most scenic glen—trace the emotive legacy of the famous Clan Donald, who ruled the western seaboard of Scotland for over 400 years. Visit the hamlet of Glenfinnan, where the Gaelic language is still spoken and its magnificent 21-arch viaduct speaks to Scotland's engineering prowess.

Immerse yourself in the Norse history of the tradition-steeped Shetland Islands, a subarctic archipelago with remarkable archaeological sites, including the Bronze Age relics of Jarlshof. View the untamed shorelines, serrated sea stacks and crystal-clear waters of the Orkney Islands and learn more about the islands' fascinating Neolithic history from renowned archaeology expert, Nick Card, noted for his incredible commitment to research in the region.

Join us on this monumental journey and experience some of the world's most unspoiled landscapes and hallowed archaeological sites, with opportunities to visit up to five UNESCO World Heritage sites. Cruise into majestic fjords and gain an intimate perspective of Norway's spectacular mountain landscape aboard the Flåm Railway, one of the world's most scenic train rides.

This exceptional travel program sells out quickly so book now while space and Early Booking Savings are still available!

Sincerely,

A handwritten signature in black ink that reads "Daphne Tao".

Daphne Tao  
Manager, Alumni Travel  
University of Toronto

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# Scottish Clans and Norwegian Vikings

During the enigmatic Viking Age, which prevailed almost 300 years between the eighth and 11<sup>th</sup> centuries, the Men of the North were cast as fierce barbarians who plundered their way across the known world. They came from Norway to settle in Scotland around A.D. 800—in Jarlshof on the Shetland Islands and in the Hebrides, where over one hundred villages are still known by their originally settled Norse names, solidifying the enduring historic link between Norway's Vikings and Scotland's clans. Some of Scotland's best-known clans, the Clan Donald and Clan MacLeod, came from Norse ancestry, influencing the distinct dialects still spoken today on the Orkney and Shetland Islands. The nuance and rich history of these two complex and deeply intertwined cultures await your discovery across these remote, verdant and storied lands.

## Canada

Day 1

Depart Canada.

## Glasgow, Scotland

Day 2

Arrive in Glasgow where the indelible mark of Viking conquest still permeates the culture, and embark the Five-Star LE CHAMPLAIN.

## Fort William/Scottish Highlands

Day 3

The legendary Scottish Highlands and their striking, rugged scenery have inspired countless folktales and storytellers with their enchanting and mysterious allure.

Begin your day in bucolic Glenfinnan; view the Glenfinnan Viaduct, immortalized by the Hogwarts™ Express in the *Harry Potter* film series, and see the Glenfinnan Monument, commemorating the Jacobite Highlanders that Bonnie Prince Charlie rallied against King George II in 1745.

Stop along the Caledonian Canal to view Neptune's Staircase, an incredible feat of engineering when it was built in the early 1800s and the longest staircase lock in Britain. Travel along castle-dotted shores enshrouded with myth and legend to Glencoe, hailed as one of Scotland's most scenic glens, partially owned and preserved by the National Trust for Scotland.

Attend the Captain's Welcome Reception this evening.



*Indigenous Shetland ponies are a strong breed with heavy coats and a maximum height of only 112 centimetres.*

## Kyle of Lochalsh/ Portree, Isle of Skye

Day 4

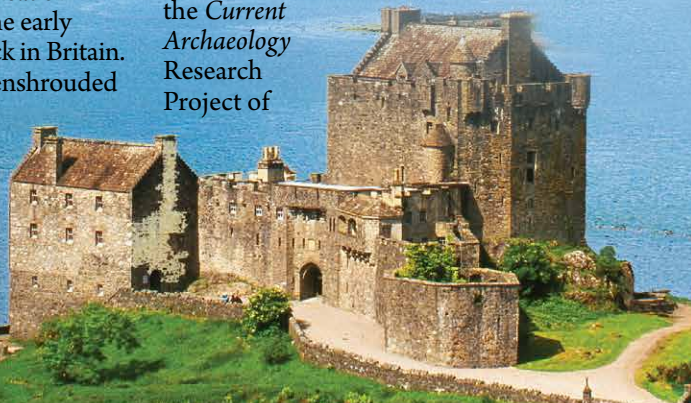
Visit the soul-stirring 13<sup>th</sup>-century Eilean Donan Castle, named for a sixth-century Irish Saint. Colonel MacRae, of Clan MacRae, restored this icon in 1932 and established a clan museum. Travel across

heather-covered moors and through the starkly beautiful Cullin Mountains en route to the scenic capital of Portree, situated along the unforgettable coastline of ethereal Isle of Skye.

## Kirkwall, Orkney Islands

Day 5

This morning, the director and head archaeologist of the Ness of Brodgar site, Nick Card, will provide his keen insights about this impressive ancient compound that lies outside of Kirkwall. Mr. Card's research and fieldwork are internationally regarded, both in the archaeology field and by the popular press. The Ness of Brodgar excavations were named the *Current Archaeology Research Project* of



Cover photo: Nicknamed "the King of the Fjords" for its size and depth, Sognefjord showcases Norway's spectacular natural beauty.

Photo this page: The 13<sup>th</sup>-century Eilean Donan Castle stands proudly at the convergence of three great sea lochs.



Ruins at Jarlshof evoke thousands of years of history from the Neolithic to the Middle Ages.

the Year in 2011 and were featured in a cover article of *National Geographic* in 2014.

Steeped in Viking heritage, the largest Orkney Island, known as Mainland, has been designated a UNESCO World Heritage site for its concentration of prehistoric treasures defined as the Heart of Neolithic Orkney. Nearly 1000 years before Giza's pyramids were built and over 500 years before Neolithic humans raised Stonehenge, Stone Age inhabitants of this archipelago, dating from 3200 B.C., erected the Ness of Brodgar, a mysterious compound rivaling the scale of the Acropolis, demonstrating advanced technological prowess and Neolithic "artistry." Walk among the nearby stone monoliths of the Ring of Brodgar, raised more than 4000 years ago in the patterned circle of a henge.

See the ceremonial Stones of Stenness en route to the settlement of Skara Brae, where more than 5000 years ago, it was inhabited by an early Orcadian culture known for decorative arts and sophisticated craftsmanship.

Thousands of years later, the Vikings established the port town of Kirkwall on Mainland, leaving behind the towering 12<sup>th</sup>-century St. Magnus Cathedral, known as the "Light of the North."

Hear the classically haunting sounds of a Scottish bagpiper as you reboard the ship. This evening, a Scottish storyteller weaves traditional tales that have been handed down by word of mouth for generations.

*Winding through the austere Scottish Highlands, the 21-arch Glenfinnan Viaduct frames Loch Shiel, where steep slopes reflect into the loch's sparkling freshwater.*



Founded as a marketplace for 17<sup>th</sup>-century Dutch herring fleets, Lerwick merges coastal charm with a rolling, heathered landscape.

## Lerwick, Shetland Islands

### Day 6

Explore the remote Shetland Islands, declared a Global Geopark by UNESCO for their geologically diverse landscapes and seascapes carved by prehistoric ice. Here, nature's colours and textures endlessly shift, and clamouring gannets and puffins crowd the dramatic rock cliffs.

Dock in Lerwick, Shetland's capital, and journey to the island's southernmost point, scanning the verdant landscape for Shetland's famous ponies grazing on the grass-covered knolls.

Visit Jarlshof, a pending UNESCO World Heritage site deemed the zenith of prehistoric architectural achievement in Northern Europe. Multi-period remains span over 4000 years of human history,





civilization,



*Chromatic wooden buildings in Bergen's Bryggen (the old wharf), a UNESCO World Heritage site, hark back to the city's historical role as one of northern Europe's oldest trading ports.*

including late-Neolithic stone houses, a Bronze Age village, an Iron Age broch and wheelhouse, Norse longhouses, a medieval farmstead and a 16<sup>th</sup>-century laird's house.

## **Cruising the Norwegian Fjords, Norway/Flåm Railway**

### **Day 7**

Norway's fjords and islands offer some of Europe's most profoundly beautiful coastal scenery, where sea mist and sunlight enhance the fjords' deep blues and the valley's lush greens. Cruise majestic Sognefjord passing traditional farmsteads and villages flanked by soaring mountains and glaciers.

The city's illustrious past can be glimpsed in the beautifully preserved gabled buildings of Bergen's Bryggen (the old wharf), a UNESCO World Heritage site surrounded by lushly carpeted hills and fjords. Stroll the grounds of Troldhaugen, the summer home of famed Norwegian composer Edvard Grieg. Visit the reconstructed Fantoft Stavkirke, a traditional 12<sup>th</sup>-century wooden stave church, noted for its durable post and lintel construction.

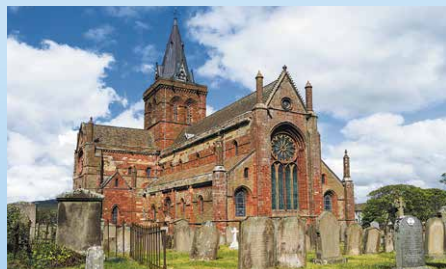
Enjoy the afternoon at leisure in Bergen before the Captain's Farewell Reception on board this evening.

## **Bergen/Canada**

### **Day 9**

Disembark in Bergen and continue on the Wonders of Norway Post-Cruise Option or transfer to the airport for your return flight to Canada.

*Enjoy a phenomenal journey through the verdant, mountainous fjordlands of Norway aboard the Flåm Railway, first proposed in 1871.*



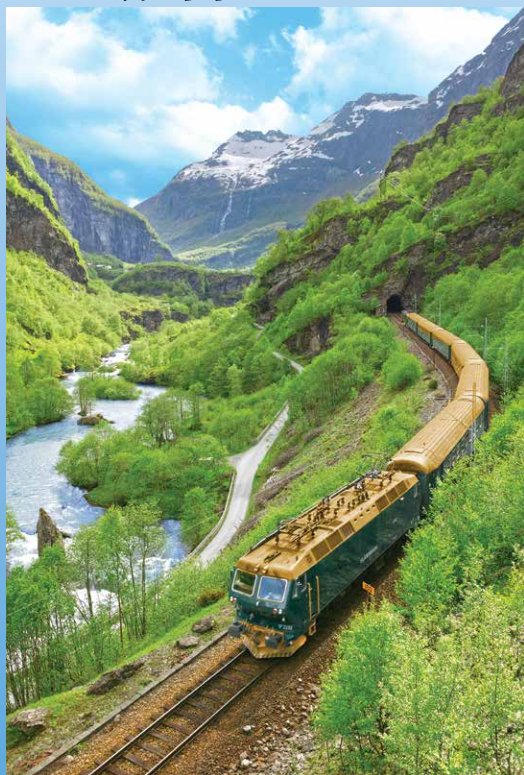
*The northernmost cathedral in the United Kingdom, St. Magnus Cathedral defines the Kirkwall skyline.*

This afternoon, board the Flåm Railway, one of the world's most scenic train rides. This masterpiece of Norwegian engineering—the steepest standard-gauge railway track in Europe, spirals 864 metres—opened to the public in 1940 and travels 21 dramatic kilometres through 20 tunnels to Myrdal's mountaintop station. Watch as snowcapped mountains, cascading waterfalls—including the awe-inspiring Kjofossen—and intriguing hamlets unfold along this alpine branch of the world-renowned Bergen Line.

## **Bergen**

### **Day 8**

Founded on a Viking settlement in 1070 and the Norwegian capital during the 12<sup>th</sup> and 13<sup>th</sup> centuries, Bergen was an important part of the Hanseatic League's trading empire from the 14<sup>th</sup> to mid-16<sup>th</sup> centuries.



# EXCLUSIVELY CHARTERED, FIVE-STAR MV LE CHAMPLAIN



Stateroom with Balcony



Panoramic Restaurant



## Luxury Small Ship, Innovative Design

LE CHAMPLAIN, launched in 2018, ushers in a new generation of Five-Star small ships, combining revolutionary design and a new standard of luxury for an unparalleled cruising experience. Dock in smaller ports inaccessible to larger ships and where authentic cultural experiences and majestic scenery await you.

## Blue Eye – World's First Multisensory, Underwater Observation Lounge

View the beauty of marine life through the large, subaquatic windows and integrated digital screens providing live images from underwater cameras, and enjoy the sensory experience of listening to the ocean's unique underwater universe in the comfort of the exclusive *Blue Eye* lounge.\*

## Life on Board

Enjoy sweeping views from the lounges, which open to the outdoors, and lectures, cultural performances or film screenings in the state-of-the-art theatre. Relax in the spa and sauna or the Sun Deck's infinity-style swimming pool. There is a beauty salon, fitness room and there are three elevators. Complimentary Wi-Fi access is available (conditions permitting).

## Elegant Suites and Staterooms, 100% with Private Balconies

Each of the 92 Five-Star Staterooms and Suites (up to 45 square metres) features a private balcony. Grand Deluxe Suites have a bay window and spacious private terrace. Accommodations offer two twin beds or one queen bed, individual climate control, private bathrooms with a shower and luxury hotel-style amenities.

## Respect for the Environment

A new addition to the Ponant "Clean Ship" fleet, an important distinction among ocean-cruising vessels, LE CHAMPLAIN is energy efficient and eco-friendly, protecting fragile marine ecosystems.

## Chic and Casual Dining

Dine indoors or alfresco on international and regional cuisine served in the stylish, spacious indoor-outdoor restaurant, at the casual pool deck grill or from 24-hour room service. Daily meals include continental and buffet breakfasts, buffet lunch, afternoon tea and four-course dinner.

## World-Class Service

The highly trained, English-speaking crew are personable and attentive, and the ship has a medical centre staffed with a doctor and nurse.

*\*Marine life viewing varies by location.*

Sun Deck



Observation Lounge



## Included Features

### On Board the Exclusively Chartered, Five-Star, Small Ship **LE CHAMPLAIN**

- ◆ Seven-night voyage from Glasgow, Scotland, to Bergen, Norway, featuring a cruise of Norway's fjords.
- ◆ Elegantly appointed, Five-Star Suite or Stateroom.
- ◆ Captain's Welcome and Farewell Receptions.
- ◆ **Complimentary alcoholic and nonalcoholic beverages available throughout the cruise.**
- ◆ All meals aboard ship.
- ◆ **Complimentary Wi-Fi** (conditions permitting).
- ◆ *Blue Eye*—the world's first luxury, multisensory, underwater Observation Lounge.
- ◆ Excursion through the **Scottish Highlands**, featuring **Glencoe**, Scotland's most emotive glen, and the bucolic village of Glenfinnan.
- ◆ Visit 13<sup>th</sup>-century **Eilean Donan Castle** and enjoy a scenic excursion across the Isle of Skye.
- ◆ Traditional Scottish storytelling and the distinctive melodies of Scotland's iconic bagpipe.
- ◆ Visit to medieval **Kirkwall** to see St. Magnus Cathedral.
- ◆ **Exclusive, specially arranged lecture by esteemed expert Nick Card**, the director and head archaeologist of the Ness of Brodgar archaeological site.
- ◆ Scenic excursion to the Heart of Neolithic Orkney, the UNESCO World Heritage sites of the Ness of Brodgar, the Ring of Brodgar and Skara Brae.
- ◆ Excursion to the 5000-year-old prehistoric site of Jarlshof on Scotland's remote **Shetland Islands**, a UNESCO Global Geopark.
- ◆ Spectacular cruise through the picturesque **Sognefjord**, Norway's longest and deepest fjord.
- ◆ Round-trip journey with stunning mountain and fjord views on the **Flåm Railway**, one of the world's most memorable train rides.
- ◆ Visit to captivating **Bryggen**, Bergen's historic waterfront—a UNESCO World Heritage site—and a specially arranged tour of Troidhaugen, the summer home of composer Edvard Grieg.



### Always Included

- ◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ Experienced, English-speaking local guides for included excursions.
- ◆ Gratuities to local guides and drivers on included excursions and transfers.
- ◆ Complimentary bottled water in your Suite or Stateroom and on excursions.
- ◆ Hospitality desk aboard the ship.
- ◆ Experienced Gohagan & Company Travel Directors at your service.
- ◆ Complimentary use of an audio headset during guided excursions.
- ◆ Automatic \$250,000 USD flight insurance policy for each participant ticketed on flights by Gohagan & Company.



*Standing guard over Scotland's historic capital, Edinburgh Castle served as a royal residence from the 12<sup>th</sup> to 16<sup>th</sup> centuries.*

## **Scotland's Cultural Capitals**

### **Glasgow ♦ Edinburgh**

#### **Pre-Cruise Option**

Explore two of Scotland's great cities and their histories of fascinating clans, medieval knights and royal and religious intrigue. During your tour of Glasgow, visit its 12<sup>th</sup>-century cathedral, the only medieval church in mainland Scotland to survive the reformation of 1560, and the captivating St. Mungo Museum. In Edinburgh, discover the UNESCO World Heritage-designated Old Town, a labyrinth of medieval passageways, the Royal Mile and the neoclassical New Town, laid out in the 18<sup>th</sup> century. Explore imposing Edinburgh Castle, a powerful national symbol dating from the 12<sup>th</sup> century with curving ramparts that define the city's romantic silhouette. Spend two nights in the ideally located, Five-Star **SHERATON GRAND HOTEL**.

## **Wonders of Norway ♦ Copenhagen**

### **Fjordlands ♦ Stalheim ♦ Oslo**

#### **via Bergen Railway and Coastal Ferry**

#### **Post-Cruise Option**

Immerse yourself in majestic Norwegian landscapes and traditional Scandinavian culture on this unique and exclusive five-night journey. Experience the majesty of the Norwegian highlands and ride through the stunning scenery of Europe's highest mountain plateau on the Bergen Railway. In vibrant Oslo, visit the stately Opera House and the unique Vigeland Sculpture Park. In the Danish town of Roskilde, visit its 12<sup>th</sup>-century, Gothic-style cathedral, a UNESCO World Heritage site, and explore the fascinating Viking Ship Museum. Enjoy an exclusively chartered cruise along Copenhagen's idyllic canals to see Christiansborg Palace, the Old Stock Exchange, Amalienborg Palace and view the "Little Mermaid" statue. Accommodations are for four nights in comfortable hotels and one night aboard an award-winning SEAWAYS ferry from Oslo to Copenhagen.

*The Pre- and Post-Cruise Options are available at additional cost. Details will be provided with your reservation confirmation.*

*Copenhagen's Nyhavn waterfront showcases the Vikings' legacy and the maritime character of a traditional Hanseatic city.*





# MV LE CHAMPLAIN



Category <sup>†</sup>	LAND/CRUISE TARIFF <i>excluding taxes*</i> In U.S. dollars, per person, based on double occupancy	Early Booking Tariff* through Oct. 15, 2019	Tariff* after Oct. 15, 2019
8	Picture window, single door onto private partial-wall balcony. Deck 3, forward. (limited availability)	\$5295	\$6295
7	Picture window, single door onto private partial-wall balcony. Deck 3, midship.	\$5995	\$6995
6	Expansive sliding glass door, <b>private balcony</b> . Deck 4, forward.	\$6795	\$7795
5	Expansive sliding glass door, <b>private balcony</b> . Deck 4, midship.	\$7495	\$8495
4	Expansive sliding glass door, <b>private balcony</b> . Decks 5 and 6, aft. (limited availability)	\$7995	\$8995
3	Expansive sliding glass door, <b>private balcony</b> . Deck 5, forward. (limited availability)	\$8595	\$9595
2	Expansive sliding glass door, <b>private balcony</b> . Deck 5, midship.	\$8895	\$9895
1	Expansive sliding glass door, <b>private balcony</b> . Deck 6, midship.	\$9495	\$10495
<b>Deluxe Suite</b>	Suite with expansive sliding glass door, <b>large private balcony</b> , sitting area with sofa. Decks 3, 4, 5 and 6. (limited availability)	\$10695	\$11695
<b>Prestige Suite</b>	Two rooms, expansive sliding glass door, <b>large private balcony</b> , two bathrooms, two closets, large sitting area with sofa. Deck 5. (limited availability)	\$11495	\$12495
<b>Privilege Suite</b>	Large Suite with expansive sliding glass door, <b>large private balcony</b> , sitting area with sofa. Decks 5 and 6. (limited availability)	\$11795	\$12795
<b>Grand Deluxe Suite</b>	Large two-room Suite, expansive sliding glass door, <b>spacious private terrace</b> , full bathroom with tub and separate shower, additional half bath, sitting area with sofa. Decks 5 and 6. (limited availability)	\$12695	\$13695
<b>Owner's Suite</b>	Large two-room Suite, expansive sliding glass door, <b>spacious private terrace</b> with outdoor Jacuzzi, full bathroom with tub and separate shower, additional half bath, sitting area with sofa. Deck 6. (limited availability)	\$12995	\$13995

Singles are available in category 5 at \$12695 USD\* and in category 2 at \$14995 USD\* on or before October 15, 2019. Add \$1000 USD for reservations made after October 15, 2019.

\*Taxes are an additional \$440 USD per person and are subject to change.

<sup>†</sup>LE CHAMPLAIN has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

## SCOTTISH ISLES AND NORWEGIAN FJORDS RESERVATION FORM

Send to: University of Toronto Alumni Travel  
c/o Gohagan & Company  
209 South LaSalle Street, Suite 500  
Chicago, Illinois 60604-1446

For more information, please call Gohagan & Company at (800) 922-3088.

Title Full Name (exactly as it appears on your passport) Class Year \_\_\_\_\_

Title Full Name (exactly as it appears on your passport) Class Year \_\_\_\_\_

9000 \_\_\_\_\_ 9000 \_\_\_\_\_  
Your Alumni Number (10 digits), see mailing label

Street Mailing Address (no P.O. Box numbers please) \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Telephone: (Home) \_\_\_\_\_ (Mobile) \_\_\_\_\_

Email Address \_\_\_\_\_ (Business) \_\_\_\_\_

Preferred Name(s) on Badge(s) \_\_\_\_\_ Tour No. 126-05/30/20-192

Program reservations require a deposit of \$800 USD per person and \$200 USD per person Scotland's Cultural Capitals Pre-Cruise Option and/or \$200 USD per person Wonders of Norway • Copenhagen Post-Cruise Option.

By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

Enclosed is my/our cheque(s) for \$ \_\_\_\_\_ as deposit.

Make cheques payable to **Gohagan & Company**.

I/We authorize you to charge my/our deposit of \$ \_\_\_\_\_ to:

Visa  MasterCard  U of T MasterCard

Card Number \_\_\_\_\_

Signature as it appears on credit card \_\_\_\_\_ Exp. Date \_\_\_\_\_

**All FINAL PAYMENTS are required to be made by cheque, wire transfer or credit card by February 25, 2020.**

**Please make my/our reservation(s) in category:**

1<sup>st</sup> choice \_\_\_\_\_ 2<sup>nd</sup> choice \_\_\_\_\_

Double occupancy (two twin beds).

Double occupancy (one queen bed).

Single accommodations.

I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

**Please make my/our reservation(s):  
Scotland's Cultural Capitals  
Pre-Cruise Option**

Double at \$1295 USD per person.

Single at \$1895 USD per person.

I am reserving as a single but prefer to share accommodations.

**Wonders of Norway • Copenhagen  
Post-Cruise Option**

Double at \$2795 USD per person.

Single at \$3895 USD per person.

I am reserving as a single but prefer to share accommodations.

I/We want you to book my/our air, at an additional cost to be advised,<sup>‡</sup> from:

\_\_\_\_\_ (fill in departure city)

Economy Class

Upgraded Economy

Business Class

First Class

<sup>‡</sup>Note: Airfare is subject to change and availability and is nonrefundable.

I/We will make my/our own air arrangements.



Look for hearty Scottish Blackface sheep grazing in the Highlands or on the Isle of Skye.

## RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

**RESPONSIBILITY:** Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labour activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigorous and requirements of participating in the activities, or who is abusive to other trip participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motor coach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances to refund the cost of any purchased travel insurance. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

**NOT INCLUDED:** Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access unless otherwise specified; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

**AIRFARE:** Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

**LUGGAGE:** Luggage allowance policies are set by the airlines and may change without notice.

**PHYSICAL ACCESSIBILITY:** All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travellers must be able to embark or disembark motorcoaches alone or with minimal assistance from your travelling companion and climb stairs and step over raised thresholds without assistance. Travellers requiring assistance must travel with a companion who will be responsible for handling equipment.

**DISCOUNTED RESERVATIONS:** Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by **October 15, 2019**. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

**CANCELLATIONS:** Cancellations for all or any part of the trip including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 USD (\$50 USD Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, \$800 USD (\$200 USD Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 50% of the published full regular tariffs; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

**TRIP INSURANCE:** We strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available through Gohagan and others for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

**RATES:** Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

**REGISTRATION:** CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

**BINDING ARBITRATION:** Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. Sections 1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Illinois law and will take place in Chicago, IL. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

**ACCEPTANCE OF CONTRACT:** By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

**UNIVERSITY OF TORONTO DISCLAIMER:** The University of Toronto, its officers and employees, do not assume any responsibility for the financing, arranging or conducting of the tour. They shall not be liable for any damages or financial loss to person or property of any description that might occur in connection with the tour, howsoever arising from the negligence, omission or otherwise of travel services arranged through Gohagan & Company.

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